



Strategic and Operational

Launched in 2021, Digital Jersey's 5 year shalley sets the discretion for the organization, with each activity area aligning and constricting to the government's focus in the Economic Formancies, Communication in the Economic Formancies, Communication in the Optical Investigation in the Communication in the Optical Investigation in t





	COMMON STRATE	IGIC POLICY	MINISTERIAL	PRIORITIES		
		ECONOMIC FR	AMEWORK		_	
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	DISI	TAL JERSEY'S S	YEAR STRATEGY			
INDUSTRY TERS	1000		A HIGHLY DELLES WORKFRECE	COVERN		

YEAR STRATEGY	DISITAL JERSEY'S S					
A HIGHLY DISLATE WORKFORCE	resources Number	THRIVING INDUSTRY CLASSIES				
ATTRACTING TALENT	INTERNATIONAL CONNECTIONS	DIGITAL TRANSPORMETION				
A DARTHEROWING	WORLD CLASS IMPRASTRUCTURE A INSTITUTIONS	A CROWN TOOLS				
	A HICKLY GRALIES WORKFORCE ATTRICTING TRACETY	NAMES BEST OF STREET INTERNATIONAL STREET CONNECTIONS TALENT WORLD-CLOCK WITHOUT DUTY WORLD-CLOCK WITHOUT DUTY				

- . Drive economic development through the growth of a standalone
- · Support digital transformation in other sectors of the economy
- . Represent the local tech industry both on and off island to advocate for their interests, e.e. regarding Government
- Operate high quality business support facilities such as: collaborative workspaces for the dieltal community, desks. and offices for start-ups and conducive learning environments.

- Promote lersey as a leading island digital centre, to drive inward investment attract sandbox opportunities and help
- Provide advisory services to private sector companies and public sector bodies to help them take advantage
- workforce but also through supporting technology
 - Develop strategy and contribute to key Government policies in key foundational areas, e.g. dieltal skills, smart island. digital health, etc. working closely with Government departments and other organisations

Overview

Digital Jersey's programme of work will support the 12 focus areas.

DELIVER* Actively lead, manage and run the initiative.

DRIVE* Facilitate and

actively engage. SUPPORT:

	STRATEGIC FOCUS AREAS	DELIVER'		SUPPORT*
	THE WING INDUSTRY CLUSTERS	~		
-	DICTAL TRANSPORMATION	V		
	ACCESS TO FUNDING & GROWTH TOOLS	V		
	INNOVERION ISLAND	V		-
٠.	INTERNATIONAL CONNECTIONS	V		-
٠.	WORLD CLASS INFRASTRUCTURE & INSTITUTIONS			$\overline{}$
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	APPRACTING TALENT	~		
•	ACTIVE COMMUNITY & DESTRESSONDS	~		
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**	DIGITAL CONTRINSIAT			-
10	Purpose PROOFED LEGISLATION & REQUILITION			

Key stakeholders and partners



5 Year Strategy

in 2021 Digital Jersey set out a 5 Vs. strategy that outlines 12 key areas of focus. These goals summarise th work we do and our operational plan for each year seeks to make progres towards these roak.



CEO Statement

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This operational plan sets out the key deliverables for Digital jersey in 2022. It is an ambitious plan floured on diving thrower our F Than Strategy published in 2021 and aligned with Convernment of Jersey principles, especially the **Outline Economic Strategy for Jersey - A wiskon for 2040' and Economy Ministerial Plan for 2023. It should be recognished that Distal Inverse values a dual rate in economic. development, not only tasked with growing a separate standalone digital sector of the economy but in also supporting other sectors of the economy, including the public sector, in improving their performance through technology. Activity is set on the zeroe of local countries of the performance of the performance Activity is set on the zeroe of local countries.

Whilst progress is intended to be made in all areas, particular importance is attached to the following deliverables:

Launch of the Technology Resilentar Programme the distalled design blasprict was commissioned and delivered by the end of 2002. Ogisal prevay will recognise within a Strategy Programme Plan and submit this to Courrented to suppressed by use of distances of Courrented to suppressed by use of Courrented to suppressed by the Montree of Courrent Courrent between the Strategy Courrent Courrent

2. Staller: NO22 Sight levery laurched anniven of and Uppla Stalls Stanley and the same time as CMSS-published annew Digital Statistics Stanley; In 2023 was will be working stonly with CMSS to the stall single-restation plants for both strangers as supporting boat digital skills development in a star edistantial that was seen to be supported to be strangers as supporting boat digital skills development in a star edistantial for as and Commentum as whole. This is a key priority for Digital primary in 2023 in sector to move this workstramm entits a longer-term this workstramm entits a longer-term. 2. Local Tech Extrapement Suppers: 2007 will see the continuation of work in 2002 to perstake support should be compare growth though support secret standow, Institute and the support. Exemples studies Springbased and the Eighal benefit Service of the Bootstony. We will also continue you good the local between the though the between the commonly through the local pelling of it was comparied and believe, as will be continuing to produce upport for your position. 6. Developing a digital impact assessment framework uncleing with the Economics Unit and Statistics pressy we will look to develop an improved way of measuring the impact of both thi digital sector, and Digital pressy, on the jersey economy to ensure better representation of digital in Government economic analysis and planning.



To become a compelling hub for internationally focused digital entrepreneurs, micro-businesses and distributed companies; with employment, expertise and

2023 ACTINITIES	2023 TARGETS	DELIVER, DRIVE OR SUPPORT
With the objective of supporting the resilience of Jersey's economy (Massics in of the Outline Scoromic Strategy) and growing the digital sector, we will such's with jersey France (IP-1) tomoke "ProMatch" (a) local evoly procurement partial) as success to enable local digital companies to with more work from local finance companies.	Introduce 15 digital businesses (Digital Jersey members) to the portal.	Deliver
Assess and implement recommendations from Cluster Analysis report journnissioned from KPIMC(tos Inform future sub-sector focus.	implementation plan approved by D) Board.	Deliver

1 THRIVING INDUSTRY CHUSTERS

In line with the "Outline Economic Strategy for lensey -

clarity and oversight regarding the three core oillars. Economy.

- Accelerate fintech adoption.
- . Improve finitech education and training. . Hostine and facilitating community working groups.
- . Developine & improving strategic systnesships with key stakeholders Grow enternational partnerships.

In line with the "Outline Economic Strategy for lensey - Missions 2, 4 & 5" brand off-island, working with Locate lersey and others, to include presence at suitable European conferences, exposund start-up events with the objectives of driving awareness and

- Growing pipeline for TAP.
- Developing potential Sandbox lenses applications. . Providing opportunity for DJ members to showcase products & services

DELIVER, DRIVE OR SUPPORT

to utilise the Sandbox Jersey

Identify and formalise relationships with 3 key brands.

identify and relocate 3 suitable

To ensure a 'digital first' approach across all sectors of the economy whereby businesses harness technology to improve services and productivity, in turn

In line with the "Outline Sconomic Strategy for Jensey - Missions 2 &&" continue to highlight gups in the digital transformation of financial Services and work with partners to recolve.

- Work with JFSC on follow up actions to 2022 Barriers To Reglech Adoption research.
- Support the design and development of the Open Banking framework
- across the crown dependencies.

 Continue educating as part of the ongoing initiative to encourage efficiencies across the resultand expert of the ongoing initiative to encourage efficiencies across the resultand sector resultine in improved adoption.

Open banking adopted in by at least one bank in Jersey

DELIVER, DRIVE OR SUPPORT

Drive/Support



2. DIGITAL TRANSFORMATION -

2023 ACTIVITIES	2023 TARGETS	DELIVER, DRIVE OR SUPPORT
In line with Mission 2 of the 'Cutline Economic Strategy – for Jersey' we will continue to support non-digital businesses with digital transformation and innovation.	Support 10 non-digital businesses in their efforts to digitally transform.	Support
In line with priorities detailed by the Minister for Economic Development, Toursen, Sport & Culture in the Ministerial Plans for 2023, develop a programme of "Smart Island" projects to assist with e.g.:	Provide support on 5 different projects contributing to the ministerial priorities.	Drive/Support
Priority 5: the marine and agricultural encirce to improve productivity, environmental performance and food security. Priority 7: Support the delivery of the Heritage strategy. Priority 6: Encourage inventment and create and attractive / dynamic retail and tourien sector.		
in line with priority 5 detailed by the Minister for Economic Development, Tourism, Sport & Culture in the Ministerial Plans for 2022, develop and expand on the Ernet Fields project with a focus on the scalability, education & Quality of the technology interierented.	Design a platform to enable a 5% or greater improvement in productivity or environmental performance for the lersey Royal cotato industry.	Deliver

To improve access to finance and banking by supporting entrepreneurialism, brokering local & international injector relations, and encure local accessibility.

2023 ACTIVITIES	2023 TARGETS	DELIVER, DRIVE OR SUPPOR
In the will the Millerter for Economic Devolutionment's Millertein Priority in the Charlestop in commission Economic will be made and includes uppratument with economic that it consistentially admitted the expression of different and offere an economy that its consistentify being-prioritizing equivalenced particularly consistentially admitted prioritizing interest expressional and economic prioritizing interest and economic prioritizing interests.	Support 10 high potential companies with introductions to the insector community or other support mechanisms, tracking outcomes where possible.	Deliver
We will also support enterpreneurs by setting up a crowdlunding patranship with an existing platform(sig, Swedn) to provide another mute to securing funding for local businesses.	1 crowdfunding partnership.	Deliver
Enable Jersey companies to access technology tools and platforms available in other jurisdictions, e.g. Stripe or similar, Google Play Store, etc.	Resolution of localisation issues with Google. Stripe agreement unlikely but still worth	Drive

4 INNOVATION ISLAND -

To become an internationally recognised innovation hub by improving the local support infrastructure for entrepreneurs to test and commercialise products & services.

2023 ACTIVITIES	2023 TARGETS	DELIVER, DRIVE OR SUPPOR
Establish the Jaland's first technology Start-up-Bootcamp programme, helping to accelerate entreprensum from Idea to reacution. This project will be implemented help develope "an economy at the acting edge of innovation" as outlined in Mission 2 of the "Dutline Conomic Strategy — for leavy Augustin the priority of sellated by the Missiate for Economic Development, Tourism, Sport & Culture in the Ministerial Plans for 2022.	At least 5 start-ups supported through the technology start-up bootcamp programme.	Deliver
in line with the "Outline Economic Strategy for Jensey - Missions 2, 2 & 5" support the Implementation of Minimum Visible Product (IMVP) of Grindstone Accelerator programme	Develop partnership agreement and implement plan with partners to deliver launch of Grindstone Jersey.	Drive/Support

4 INNOVATION ISLAND

2023 ACTIVITIES 2023 TARGETS DELIVER, DRIVE OR SUPPORT

Work with Grindstone and Revive to help assess feasibility and introduce a chapter of the Grindstone Accelerator Programme to lensey

entrepreneurs whereby participants are taken through a nine-month programme of intense learning, scaling and growth by looking

Business fundamentals are covered in detail with the aim of makine scale-ups highly fundable.

at everything required to become highly fundable. https://erindstonesi.com/programmes/

5 INTERNATIONAL CONNECTIONS -

To become widely regarded as a digitally-savvy environment and business centre, attracting foreign direct investment, start-ups, entrepreneurs and talent.

2023 ACTIVITIES	2023 TARGETS	DELIVER, DRIVE OR SUPPOR
is line with the Micrister for Economic Development's Micristerial priority (priority 2) is identify 'new international opportunities for jersely businessessy (and also micristers of the "Oxforise Economic Strategy — for jersely year will run an international connections underholp to support feet jersely year will run an international connections underholp to support (sight companies with sporting thelp supportunities year (sight companies with sporting thelp supportunities year (sight companies with sporting thelp supportunities).	Rus 1 workshop to support 5 businesses.	Deliver
Explore options to have a stand at the Smart City Expo 2023 or similar event.	TBC (budget dependent) but if actioned opportunities target.	Deliver
Support External Relations team in deepening international relationships.	Likely to be successful engagement with Ambassadors & LIK Government Ministers in Jersey plus key overseas trips including New Jersey Big Data Alliance event presentation so Data Truets.	Support
Support Economy Department with ongoing Export Strategy and implementation (in line with mission 5 of the 'Outline Economic	Targets to be confirmed once Export Strategy metrics agreed.	Support

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6 WORLD CLASS INFRASTRUCTURE AND INSTITUTIONS -

To benefit from an eco-system of enabling and accelerating hard, soft and critical infrastructure; hosting resilient physical networks, appropriate cultural and working amenities, and the institutions necessary to maintain lone-run economic progress.

In support of Missions 1 & 2 of the 'Outline Economic Strategy – for Jensey, eccourage an innovative ecosystem by providing access to influstrated tools to new technology start-ups, aimed at solving problems for jensey (particularly focusing on innovative solutions which allem with the Missisteral Foroities where occupied.

Work with Go|mapping partner (x.g. Digimap) to Isunch a suitable start-up licensing scheme for

Drive

6. WORLD CLASS INFRASTRUCTURE AND INSTITUTIONS -

2023 THRGETS	DELIVER, DRIVE OR SUPPORT
Design, develop and text 1 additional use case for the Digital Twin.	Drive
Agreement reached with e.g. Southampton or Exeter.	Drive
	Design, develop and text 1 additional use case for the Digital Twin. Agreement reached with e.g.

WYSELONES YARE ASA'

7 A HIGHLY SKILLED WORKEDROE

in line with Mission 1 of the 'Outline Economic Strategy - for Jersey,' we will support diversification of the economy by helping local digital

Develop the Digital Skills Strategy

- . Develop implementation plan for the Digital Skills Strategy
- . Develop sustainable financial model for divital skills development. . In meantime continue to deliver courses in 2023 subject to available
- (standalone or IEG eroup) funding either from available government resources, private sector Deliver a programme of courses'.

Agreement of Digital Skills Strategy

Re-establish Dietal Skills Partnership

7. A HIGHLY SKILLED WORKFORCE -

1023 TARGETS It least 5 businesses signed up to technology pact.	DELINER, DRIVE OR SUPPORT
	Drive
Run at least 3 specialist courses.	Deliver
Run 10 digital skills related	Support
wtra-curricular activities and school visits.	
	kun 10 digitali skillis related etra-curricular activities

2023 ACTIVITIES	2023 TRRGETS	DELIVER, DRIVE OR SUPPORT
Wark with Ecueroment (Blusiness Licencing Hub & Locate) to renew the MoLi which was created to help grow the digital sector in Jensey and drive economic value through assisting digital businesses and individuals.	Revised MoLI signed.	Drive
Develop relocations strategy and target specific markets for recruitment of businesses-balent (as part of inward investment Strategy from Thrivine Business Clusters' activity above!	Attract at least 10 digital businesses workers/freelancers to Jersey (subject to MoU above).	Deliver

throughout the year. Sassine data to

be collected to create future tareets.

In line with the "Outline Economic Strategy for lensey - Missions 2, 3, 4 & Deliver agreed communications plan

the Island's dietal expertise. Ambassadors will contribute to our

community by promotine, leading, endomine & mentoring to help the As champions of Digital Jersey, ambassadors work closely with DJ to

the digital sector to local and global audiences.

9. ACTIVE COMMUNITY & PARTNERSHIPS -

THE COMMONNER OF THE THE TOTAL	5	
2023 ACTIVITIES	2023 TARGETS	DELIVER, DRIVE OR SUPPORT
Design and deliver a programme of events to include. * Flagibly events shousaking the work of Digital Jensey and local such businesses; including formal divisions. * Forthwards * Industry / sector specific event that support lawy workstreams * Whendow'd premature only works. * Member-land events housed by Digital Jensey	Deliver or support at lieut: 10 events that attract at least 1000 attendees in total over the course of the year.	Deliver
Ensure that all areas of our facilities are fit for purpose as spaces which support member, visits and Digital Jerney activity. Deliver tangible member benefit through the facilities to support businesses to grow. Explore CQT use for tech base / bootcamp / specialist courses etc.	Introduce member surveys, event feedback process etc and develop beechmarknet promoter scores for the organisation. At least 10 members using facilities at QUK each week.	Deliser
To grow our digital community, we will refered our Enterprise membership offered, We will also work to engage a more diverse range of members throughour brillatine such as our worklywest spaces, exclusive member events, promotion through our channels and membering programme. To ensure war are delivering high quality distillers and services, we will conduct the fedials known yarmoget members and action outcomes.	10% net increase in small business and enterprise memberships. Introduce 15 mentochnentee partnenhips throughour mentoring programme. MP score / 5 good or very good.	Deliver

For Government to prioritise investment and resources into the digital economy, providing strategic investment that will underpin long-term growth.

2023 ACTIVITIES	2023 TARGETS	DELIVER, DRIVE OR SUPPOR
Prepare business case for Government Plan 2026-2026 to increase Go investment in D to cover operational growth and Digital Skills Strategy implementation.	Approved funding bid(s).	Drive
Support Go) to run local procurement workshops for tech and digital related government projects, to help local companies to with more government projects and improve resilience of our economy (Mission 1 of the 'Dutline Economic Strategy – for Jersey').	Run 3 engagement and project workshops.	Support
Work with Statistics jensey and Economics Unit to ensure the standalone- digital sector is measured properly alongside other economic sectors, to better inform Government economic analysis and planning.	Agreed plan to measure digital sector. Impact assessment framework agreed by DJ Board.	Deliver/Drive

as Common Strategic Policy and Ministerial Priorities).

To become a 'digital-by-default' Government, recognised by industry and residents for its quality and efficiency in the delivery of services.

2023 ACTIVITIES	2023 TARGETS	DELIVER, DRIVE OR SUPPORT
Participate in and support new Goj Digital & Data Board.		Drive/Support
Support implementation of Digital Health & Care Strategy (2017).		Support
Support the Ministerial Population and Skills Working Group.		Support
Provide ongoing digital advisory support to all Government departments.		Support
Participate in and support new Construction Innovation Hub		Drive/Support
(a joint initiative between Go) and Jersey Construction Council		
to address issues raised in Carbon Neutral Roadmap as well		

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To deliver a regulatory and legislative environment that is agile and flexible to the needs of the digital economy; supporting and accelerating the sustainable & regenerative economy, new forms of business models, and the emergence of new modes of transport.

2023 ACTIVITIES	2023 TARGETS	DELIVER, DRIVE OR SUPPORT
Make recommendations through the Data Stewardship Special interest. Group on changes to Data Protection and Trust legislation to support development of data stewardship services.	Recommendations shared with nelevant government departments and included in 2025 Government Plan for legislative changes.	Support
Support the Jersey Legislative Drafting Office in Rules as Code programme of work.	TBC as the programme has only just been funded.	Support
Participate in and support Telecome Strategy Steering Group.		Support
Support Digital Economy Team with industry engagement in any new developments in areas such as Cuber and Data Protection.		Support

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		PROGRAMME
initiate the first set of Technology Accelerator Programme (TAP) programmes: • Establish rowernance and administration architecture.	Approval of TAP Strategic Programme Plan by Economy Minister.	Technology Accelerator Programm
Develop templates for Programme Proposals. Application process and guidance documents. Entitle Brand and Midwala with secretarial thermals.	Successful launch of the Technology Accelerator Programme in Q2.	
Launch and Operationals TAP Discover, design, develop and deliver first set of TAP programmes including Open, Payadational, Thematic Programmes.	 Launch Brand and Website. Design and launch first phase of programmes. 	
Develop and implement communications/Marketing Plan. Develop impact evaluation framework (as starting point for wider impact framework).	Strong awareness of the Technology Accelerator Programme with key stakeholders.	
 Increase stakeholder engagement and awareness of the Technology Accelerator Programme. 		
Catalyse development of new economic sector for data stewardship services:	S00 cyclists successfully recruited.	Data Stewardship Services
	Deliver active travel insights to support Carbon Neutral Roadman.	
Resource permitting (including engagement from key partner organisations such as (FL, STEP):		
 Conduct market investigations to identify early adopters and commercial opportunities. 		
 Conduct market investigations to identify early adopters and commercial opportunities. Develop local interest and expedite through the Special Interest Group (SCQ-working closely with ISC, ISL and relevant industry bodies. 		